



PRAESIGNIS (PTY) LTD WEBSITE TERMS AND CONDITIONS

1. INTRODUCTION

Praesignis (Pty) Ltd is a private company with limited liability established in accordance with the laws of the Republic of South Africa, Registration Number: 2006/016166/07 (hereinafter referred to as "Praesignis").

These terms and conditions govern the use of the Praesignis website (www.praesignis.com) and the purchase of any training courses, recruitment services, and consulting services. By accessing or using the Praesignis website, you agree to be bound by these terms.

2. DEFINITIONS AND INTERPRETATION

- 2.1. "Website" refers to www.praesignis.com and all related services provided through it.
- 2.2. "User" means any person who accesses, browses, or makes use of the services offered on the Praesignis website.
- 2.3. "Course" refers to any training program, whether facilitated-led or self-paced, offered for sale on the website.
- 2.4. "Facilitated-led Course" means a training program with scheduled live sessions led by an instructor.
- 2.5. "Self-paced Course" means a training program that users can complete at their own pace without live instruction.
- 2.6. "Recruitment Services" refer to job placement, staffing, and talent acquisition services provided by Praesignis.
- 2.7. "Consulting Services" refer to IT and business consulting solutions offered by Praesignis to clients.
- 2.8. "Payment Processor" refers to any third-party service provider that facilitates online transactions.

3. PURCHASE TERMS

- 3.1. By purchasing a course, engaging in recruitment services, or procuring consulting services through the website, you agree to these terms and any additional terms specified in the service details.



- 3.2. All prices are listed in the applicable currency and include applicable taxes unless otherwise stated.
- 3.3. Payment must be made in full at the time of purchase for courses, and as per the contractual agreement for recruitment and consulting services.
- 3.4. The successful purchase of a course grants the user a non-transferable, non-exclusive license to access the course content for the specified duration.
- 3.5. For recruitment and consulting services, the terms and conditions specified in the signed agreement between Praesignis and the client will prevail.

4. COURSE ACCESS AND COMPLETION

- 4.1. Upon successful payment, access to the self-paced course will be granted immediately, while facilitated-led courses will be accessible as per the scheduled start date.
- 4.2. Users are responsible for ensuring that they have the necessary internet access, software, and hardware required to complete the course.
- 4.3. Course materials, including videos, PDFs, quizzes, and assignments, are for personal use only and may not be shared, copied, or resold.
- 4.4. Courses must be completed within the access period specified at the time of purchase. Extensions may be granted at the sole discretion of Praesignis.

5. REFUND AND CANCELLATION POLICY

- 5.1. **No Refund Policy:** All course purchases are final. Due to the nature of digital training content, Praesignis does not provide refunds once access to the course has been granted.
- 5.2. **Facilitated-led Course Cancellation:** If Praesignis cancels a facilitated-led course due to unforeseen circumstances, users will be offered a full refund or an opportunity to transfer to a different session.
- 5.3. **Recruitment Services Cancellation:** If a client wishes to cancel a recruitment service, the cancellation terms in the signed agreement between the parties will apply.
- 5.4. **Consulting Services Cancellation:** Consulting service cancellations must be in line with the terms of the contract signed between the client and Praesignis.



5.5. User Substitutions: For facilitated-led courses, substitutions may be allowed provided the request is made at least five (5) business days before the course start date and is subject to approval by Praesignis.

6. INTELLECTUAL PROPERTY RIGHTS

- 6.1. All course content, recruitment materials, and consulting methodologies are the intellectual property of Praesignis or its licensors and are protected by copyright and trademark laws.
- 6.2. Users may not copy, distribute, modify, or create derivative works from course materials, recruitment documents, or consulting strategies without express written consent from Praesignis.
- 6.3. Any unauthorized use of Praesignis intellectual property may result in legal action.

7. DISCLAIMER AND LIMITATION OF LIABILITY

- 7.1. Courses, recruitment, and consulting services are provided "as is" without warranties of any kind. Praesignis does not guarantee that completion of a course will result in specific outcomes, such as job placement or certification by third parties.
- 7.2. Praesignis is not responsible for interruptions in course access, recruitment delays, or consulting project delays due to technical issues, internet failures, or force majeure events beyond its control.
- 7.3. Users agree that Praesignis shall not be liable for any direct, indirect, incidental, or consequential damages arising from the use of the website or services.

8. CHANGES AND UPDATES

- 8.1. Praesignis reserves the right to update these terms and conditions at any time. Users are encouraged to review them regularly.
- 8.2. Continued use of the website and course materials after changes take effect constitutes acceptance of the revised terms.



9. GOVERNING LAW AND DISPUTE RESOLUTION

- 9.1. These terms shall be governed by and construed in accordance with the laws of the Republic of South Africa.
- 9.2. Any disputes arising from these terms shall be resolved through arbitration under the rules of the Arbitration Foundation of South Africa.

For any questions or concerns regarding these terms, please contact us at info@praesignis.com.